



Do you know what you're being charged for?

KEEP YOUR VENDORS HONEST.

Are you getting the services
you're paying for?

MISTAKES HAPPEN. NEEDS CHANGE. PEOPLE MOVE ON. SOMETIMES THE PEOPLE WHO KNOW WHAT THE CHARGES SHOULD BE ARE GONE, AND THE PEOPLE PAYING THE BILLS DON'T KNOW WHAT TO LOOK FOR AND WHETHER IT'S RIGHT OR WRONG.

It's a scary responsibility to cancel or adjust services without a proper evaluation. Nobody intends to cheat you, but facts are you need to occasionally verify that you are getting what you are paying for and that what you are paying for is what you truly need. When in doubt it's wise to consult with the experts at Technology Management. We have the knowledge and experience to thoroughly evaluate the needs of your company as well as be able to determine the accuracy of the telecommunication invoices you're receiving. TMC consultants know what to look for, what tax levels are appropriate for your business and can identify opportunities as well as regrade the service for the best possible rates.

We recommend that your bills be audited annually. If you have experienced a conversion of technology, staff changeover, or have a significant volume of bills it may be appropriate to verify accuracy sooner. The vendors typically allow up to 3 years of back credits or rebates.

There are not only services which need to be verified, there are regulated rates which may vary based upon your ability to take advantage of them. You may be entitled to possible rebates as well as be eligible for future savings.

These may be some of the flags we may examine while auditing your bills.

- Do the trunks from the telecommunications vendors match the trunks terminating in the phone system.
- Do the stand alone lines match the stand alone devices/services.
- Does the rate match your contract.
- Are you using the proper tariffs.
- Are the miscellaneous charges coinciding with the actual network lines and trunks.
- Do the data discounts match your contract.
- Proper application of one-time credits and bonuses.

We have assisted many clients in the realization of substantial credits and reduction of future bills. A clean slate and clear understanding of the charges on your bills is essential for moving forward and having a sense of value from your vendors.

It's critical to catch errors soon - when it starts to happen. This will save you the time consuming and costly efforts to obtain the credits due to you. Why fight to get your money back, typically with no interest earned, when you can prevent paying it out in the first place?

Contact us at Technology Management if you want to get a handle on where your money is spent and take advantage of lower phone bills.